



“Ribbit for Salesforce takes work out of my work. It gives me hours back every week.”

— Mike Wittenstein, Chief Experience Officer, Storyminers

“Ribbit makes my day seamless. I can make [better] decisions on the fly, not miss a beat, and feel in control. Most importantly, my day isn’t cut up into so many unusable tiny pieces the way it was when I had to be my own secretary, transcriptionist, and scheduler.”

Mike Wittenstein, Chief Experience Officer,
Storyminers



Challenge

CEO of growing Experience Design and Implementation consultancy needs to always be working on the next right thing. He also needs to optimize each day by spending less time on administrative tasks.

Solution

- Ribbit for Salesforce with text transcription.
- Single instance to prove the technology is effective before deploying to other users.
- Installed in 30 minutes with a single call to Ribbit for support.

Results

- Lets consultant take control of his day by optimizing his schedule as appointment requests come in.
- Saved three hours in one day by quickly shuffling meetings based on incoming text transcript (which would have been missed had he waited to call into voice mail).
- Comfortably transitioned his mobile number into his main number because he knew he could stay on top of things in less time each day.